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PTO/SB/08A (08-00)

Substitute for form PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				<i>Complete if Known</i>	
				Application Number	09/518,916
				Filing Date	03/03/00
				First Named Inventor	Lukas et al.
				Group Art Unit	2772
				Examiner Name	
Sheet	1	of	5	Attorney Docket Number	FINL-009/00US

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U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
JZ		Des. 276,626		Lockwood	12/4/84
		Des. 286,956		Lockwood	12/2/86
		Re. 32,115		Lockwood et al.	4/15/86
		3,829,088		Pahlas	8/13/74
		4,451,985		Pullman	6/5/84
		4,567,359		Lockwood	1/28/86
		4,793,810		Beasley, Jr.	12/27/88
		5,002,491		Abrahamson et al.	3/26/91
		5,059,127		Lewis et al.	10/22/91
		5,204,813		Samph et al.	4/20/93
		5,208,869		Holt	5/4/93
		5,211,563		Haga et al.	5/18/93
		5,251,268		Colley et al.	10/5/93
		5,261,823		Kurokawa	11/16/93
		5,267,865		Lee et al.	12/7/93
		5,294,229		Hartzell et al.	3/15/94
		5,302,132		Corder	4/12/94
		5,309,355		Lockwood	5/3/94

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FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	T ⁶
		Office ³	Number ⁴	Kind Code ⁵ (if known)			
JZ		EP	0 496 492 A1		Tomitsuka et al. / Sony Corporation	1/7/92	
		EP	0 496 492 B1		Tomitsuka et al. / Sony Corporation	1/7/92	
		WO	97/44767		Cook et al. / Agent Based Curricula, Inc.	11/27/97	
		WO	98/32107		Padwa / Agent Based Curricula, Inc.	7/23/98	

Examiner Signature	<i>Jerry Zank</i>	Date Considered	8/1/03
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number.


² See attached Kinds of U.S. Patent Documents.

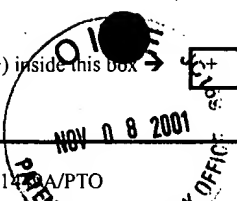
³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3).

⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

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Sheet	2	of	5	Attorney Docket Number	FINL-009/00US

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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
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		Applied Physics, 1995, EduStar America Inc. Brochure	
		Aqua Venture, 1995, EduStar America Inc. Brochure	
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		BEST, 1995, DEGEM SYSTEMS Brochure	
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Examiner Signature	<i>James Zunte</i>	Date Considered	8/1/03
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STATEMENT BY APPLICANT**

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Sheet 3 of 5

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Application Number 09/518,916
Filing Date 03/03/00
First Named Inventor Lukas et al.
Group Art Unit 2772
Examiner Name
Attorney Docket Number FINL-009/00US

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U.S. PATENT DOCUMENTS (Cont'd)

Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
JZ		5,310,349		Daniels et al.	5/10/94
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		6,091,930		Mortimer et al.	7/18/00

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Sheet 4 of 5

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Application Number 09/518,916
Filing Date 03/03/00
First Named Inventor Lukas et al.
Group Art Unit 2772
Examiner Name
Attorney Docket Number FINL-009/00US

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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS (Cont'd)

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✓ 2		Educating Jessica's Generation, 1995, Jostens Learning Brochure	
		EduStar Mathematics, 1995, Innovative Technologies in Education Brochure	
		Fall, III, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 143-164	
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✓		Lesser, 1995, ACM Computing Surveys 27:340-342	

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Sheet 5 of 5

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Application Number	09/518,916
Filing Date	03/03/00
First Named Inventor	Lukas et al.
Group Art Unit	2772
Examiner Name	
Attorney Docket Number	FINL-009/00US

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Examiner Initials*	Cite No. ⁱⁱⁱ	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.
JZ		Lindsley, 1990, Teaching Exceptional Children 22:353-359
		Maes, 1994, Communications of the ACM 37:31-40
		Meet Lightspan, 1996, Lightspan Brochure
		O'Keefe and McEachern, 1998, "Web-based Customer Decision Support Systems," <u>Communications of the ACM</u> 41(3):71-78
		Osin, 1984, Proc. 4 th Jerusalem Conf. on Information Technology, pp. 418-424
		Pasik, Alexander J. (September 24, 1998), The Software Investor, <i>The Configuration Invasion</i>
		Peha, 1995, Educational Leadership 53:18-25
		Plato Learning System, 1995, TRO Learning, Inc. Brochure
		SageTalk: <i>Designing a Tool for Designing Successful Web-based Social Agents</i> (Paper ID 254); Conference '00, Month 1-2, 2000
		Sherry and Komoski, eds., 1990, The IIS Report pp. 3-6, 21-24, 52, 256-260
		Vaas, Lisa (May 17, 1999), <i>Service Sites Buckle Up Configurators</i> , PCWeek Online (Online) Available Web Site: www.zdnet.com/pcweek/stories/news/0,4153,402639,00.html ; Accessed on: October 30, 2001
		Venezky and Osin, 1991, The Intelligent Design of Computer-Assisted Instruction (Longman, New York) chapters 3 and 7-13
		Writing Expedition, 1994, Ideal Learning Brochure

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Sheet 5 of 5

Application Number 09/518,916

Filing Date 03/03/00

First Named Inventor Lukas et al.

Group Art Unit 2772

Examiner Name

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		Pasik, Alexander J. (September 24, 1998), The Software Investor, <i>The Configuration Invasion</i>	
		Peha, 1995, Educational Leadership 53:18-25	
		Plato Learning System, 1995, TRO Learning, Inc. Brochure	
		SageTalk: <i>Designing a Tool for Designing Successful Web-based Social Agents</i> (Paper ID 254); Conference '00, Month 1-2, 2000	
		Sherry and Komoski, eds., 1990, The IIS Report pp. 3-6, 21-24, 52, 256-260	
		Vaas, Lisa (May 17, 1999), <i>Service Sites Buckle Up Configurators</i> , PCWeek Online (Online) Available Web Site: www.zdnet.com/pcweek/stories/news/0,4153,402639,00.html ; Accessed on: October 30, 2001	
		Venezky and Osin, 1991, The Intelligent Design of Computer-Assisted Instruction (Longman, New York) chapters 3 and 7-13	
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				Application Number	09/518,916
				Filing Date	03/03/2000
				First Named Inventor	Lukas
				Group Art Unit	2772
				Examiner Name	[Not Yet Assigned]
Sheet	1	of	1	Attorney Docket Number	FINL-009/00US

U.S. PATENT DOCUMENTS					
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		Number	Kind Code ² (if known)		
		5,630,025		Dolby et al.	05/13/1997
		5,877,966		Morris et al.	03/02/1999

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Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	T ⁶
		Office ³	Number ⁴	Kind Code ⁵ (if known)			
		EP	0 829 996 A2		AT&T Corp.	03/18/1998	
		WO	99/01826		Business Evolution, Inc.	01/14/1999	
		WO	00/29977		CCH Incorporated	05/25/2000	

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS			
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		Poleretzky Z et al: "The Call Center & e-Commerce Convergence" Dialog ABI/Inform(R), XP002949410 2001	
		Attardi G et al: "Web-based Configuration Assistants" Artificial Intelligence for Engineering Design, Analysis and Manufacturing, London, GB, vol. 12, no. 4, September 1998 (1998-09) pages 321-331, XP002902516	

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⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.


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Group Art Unit	2772
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LIST OF REFERENCES CITED BY APPLICANT

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ATTY. DOCKET NO.

8760-0021-999

APPLICATION NO.

to be assigned

APPLICANT

Lukas and Lukas

FILING DATE

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GROUP

to be assigned

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
J2	AA	6,012,051	01/04/00	Sammon, Jr. et al.			
	AB	6,002,854	12/14/99	Lynch et al.			
	AC	5,963,953	10/05/99	Cram et al.			
	AD	5,920,848	07/06/99	Schutzer et al.			
	AE	5,918,217	06/29/99	Maggioncalda et al.			
	AF	5,825,651	10/20/98	Gupta et al.			
	AG	5,844,554	12/01/98	Geller et al.			
	AH	5,745,765	04/28/98	Paseman			
	AI	5,727,950	03/17/98	Cook et al.			
	AJ	5,721,845	02/24/98	James et al.			
	AK	5,710,887	01/20/98	Chelliah et al.			
	AL	5,708,798	01/13/98	Lynch et al.			

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							YES	NO

OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)

J2	AM	Guttman et al., 1998, "Agent-mediated electronic commerce: a survey," <u>The Knowledge Engineering Review</u> 13(2):147-159
J2	AN	O'Keefe and McEachern, 1998, "Web-based Customer Decision Support Systems," <u>Communications of the ACM</u> 41(3):71-78
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	AP	Pasik, Alexander J. (September 24, 1998). The Configuration Invasion. Database [Online] Available Web Site: www.selectica.com/html/articles/Lazard1.html Accessed on: February 28, 2000

Jr	AQ	Vaas, Lisa. (May 17, 1999). Service sites buckle up configurators. PCWeek Online [Online] Available Web Site: www.zdnet.com/pcweek/stories/news/0,4153,402639,00.html Accessed on: February 28, 2000
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